

The EPFL logo is displayed in red, bold, sans-serif capital letters in the top left corner. The background of the entire image is a bright, sunny day at an EPFL campus. In the foreground, there is a field of red poppies. In the middle ground, two young men are sitting on concrete steps, talking. To their right, a blue bicycle is parked on a gravel path. In the background, there is a large, modern building with a glass and steel facade, and a tall black light pole is visible on the left. The sky is clear blue with a few wispy clouds.

EPFL

# WELCOME TO EPFL

Information for incoming students

Get your  
school year  
off to a good  
start in video

# STUDENT SERVICES DESK

[go.epfl.ch/student-services](https://go.epfl.ch/student-services)



The Student Services Desk is the main contact point for all your academic queries.

Do you have a problem or doubts regarding your course and exam registrations, passing requirements, semester invoices, military duty or lockers?

We will inform you, guide you and reorient you towards the right service if necessary.

Located on the first floor of the BP building, the Student Services Desk welcomes you from Monday to Friday in-person and by email, from 9 am to 5 pm.

By phone, from 9 am to 12 pm and from 1:30 pm to 5 pm.

BP1229

[student.services@epfl.ch](mailto:student.services@epfl.ch)  
+41 21 693 43 45

# CAMIPRO CARD

[camipro.epfl.ch](http://camipro.epfl.ch)

Your student card, called the Camipro card, is your personal EPFL identity card for the whole duration of your studies. The end date of your card's validity must be updated each semester in one of the Camipro terminals.

It gives you access to many advantages, functionalities and services:

- access restricted areas
- photocopy, print and scan ([myprint.epfl.ch](http://myprint.epfl.ch))
- borrow books from the library ([library.epfl.ch](http://library.epfl.ch))
- rent a bike with Publibike
- enjoy discounted rates on Mobility car sharing
- get discounts in selected stores off campus

and more on [camipro.epfl.ch](http://camipro.epfl.ch)!

It can also be used as an electronic wallet, allowing you to pay and get student discount without cash in restaurants and facilities on the EPFL and UNIL campus. Your card can be loaded online via e-banking or Twint; all information on [epfl.ch/campus/services/camipro/loading](http://epfl.ch/campus/services/camipro/loading).

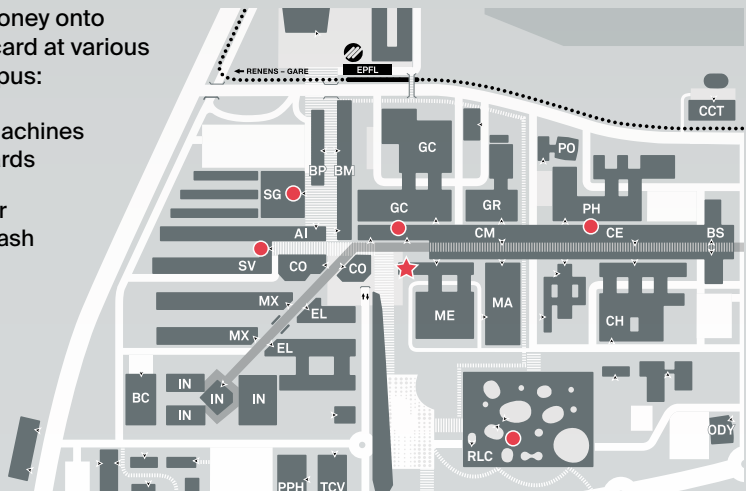


**If you lose your Camipro card, block it as soon as possible on [mycamipro.epfl.ch](http://mycamipro.epfl.ch) in order to prevent anyone from using your money and accesses.**

**To order a new card, contact the Student Services Desk (BP 1229).**

You can add money onto your Camipro card at various places on campus:

- charging machines for debit cards
- ★ charge your card with cash at AGEPoly



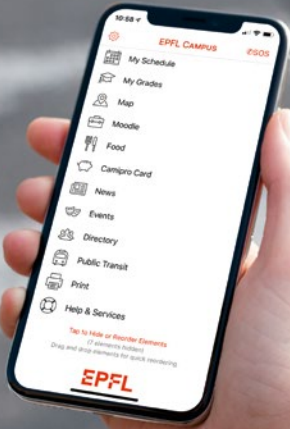
Technical support: [1234@epfl.ch](mailto:1234@epfl.ch)

# EPFL CAMPUS

[pocketcampus.epfl.ch](https://pocketcampus.epfl.ch)

Do you need help  
to install Wi-Fi on your  
smartphone?

[epnet.epfl.ch/wifi](https://epnet.epfl.ch/wifi)



© PocketCampus

EPFL Campus is the official all-in-one app for the EPFL community. Like a digital Swiss knife, it makes your life on campus easier and more fun:

- check your course schedule (IS-Academia)
- pinpoint your location on a detailed campus map
- follow your favorite associations
- find the best place to eat
- check how much money you have on your Camipro card
- get access to course materials (Moodle)
- print documents

and much more!

# EXTENSIVE CAMPUS FACILITIES



## Information Desk

+41 21 693 30 43

Campus information point and lost & found (at the Rolex Learning Center)



## Language Centre

[langues.epfl.ch](https://langues.epfl.ch)

English, French, German and Italian courses for all levels, preparation for various certificates



## Health and Support

[go.epfl.ch/health](https://go.epfl.ch/health)  
[go.epfl.ch/individual-support](https://go.epfl.ch/individual-support)

Social and psychotherapeutic consultation (advice, support, help). Nurse consultation (primary health care, vaccinations, STD screenings, etc.)



## Repro - Print Center (paying service)

[repro.epfl.ch](https://repro.epfl.ch)

Regular and wide-format printing, professional bindings and finishings of your works and projects



## Housing Information

[logement.epfl.ch](https://logement.epfl.ch)

Information and advice for finding housing in the Lausanne area



## Sustainability

[go.epfl.ch/sustainability](https://go.epfl.ch/sustainability)

Support in all your projects related to sustainability on campus (energy, mobility, food, biodiversity, waste)



## IT Service

[1234@epfl.ch](mailto:1234@epfl.ch)

IT support and security issues



## Bike Center

[go.epfl.ch/bikecenter](https://go.epfl.ch/bikecenter)

Sales of new and second-hand bikes, cycling gear, repairs at cost price, self-repair station in open access



## Poseidon

[poseidon.epfl.ch](https://poseidon.epfl.ch)

Tips and discounts for buying your laptop, help and support, small equipment rental



## Chaplaincy

[aumonerie.epfl.ch](https://aumonerie.epfl.ch)

A welcoming place for dialogue and spirituality



## Transversal Skills and Career Center

[cctc@epfl.ch](mailto:cctc@epfl.ch)

Academic orientation and professional integration



## Sports Center

[sport.unil.ch](https://sport.unil.ch)

More than 120 sports, group lessons, workshops, gym, sauna





## EPFL LIBRARY

[library.epfl.ch](http://library.epfl.ch)

The EPFL Library is a must-see place for studying and exchanging on the campus. It offers a wide range of services:

- librarians available to answer all your questions regarding scientific information
- a rich and up-to-date collection of books, available on site and online
- science-fiction movies and novels, video games and consoles
- free and personalized training sessions ([go.epfl.ch/bookalibarian](http://go.epfl.ch/bookalibarian))
- support services on citation, copyright and information retrieval
- 800 workstations
- silent and quiet areas to study alone or in group

Located at the Rolex Learning Center, the Library is open 7/7, from 7:00 to midnight.

Reception and services Monday through Friday, from 8:00 to 20:00.

[library@epfl.ch](mailto:library@epfl.ch)  
+41 21 693 21 56

**To borrow documents, register now for Swisscovery on [go.epfl.ch/registration](http://go.epfl.ch/registration) (free registration)**

# COMMUNITY LIFE

[associations.epfl.ch](https://associations.epfl.ch)

With over a hundred recognized and active student associations on campus, the EPFL community enjoys a dynamic study environment with many weekly events fostering diversity.

During your third week of studies, come and discover the association stands at the **Associations Week**, held under the arches of the Rolex Learning Center, between 12 pm and 1:30 pm.



## AGEPOLY, EPFL GENERAL STUDENTS' ASSOCIATION

[agepoly.ch](https://agepoly.ch)



Every student enrolled at EPFL is automatically registered as an AGEPoly member and benefits from the advantages offered by the association.

The goal of the students' union is to represent EPFL's students, defend their interests, as well as inform and consult its members about all decisions made by the EPFL Direction that concern them.

It promotes campus activities and provides services to improve and facilitate life on campus: information on insurance, book exchange, discounted sales and more!

# ACADEMIC CALENDAR

[go.epfl.ch/academic-calendar](https://go.epfl.ch/academic-calendar)

It gives you all the key dates  
of the academic year.  
Remember to consult it regularly!

For emergency  
assistance 24/7:  
021 693 30 00  
(free service)

SOS from the EPFL  
Campus app